

Living in Hackney Scrutiny Commission 30th September 2019 Item 7 – Item to note - Resident Engagement by Housing Services – hand over of findings to Cabinet Member for Housing, and response	Item No 7
---	---------------------

Outline

In its July meeting the Commission explored the work of Housing Services' Resident Participation Team. This included the history of the function, the activities delivered, the resources in place, recent successes, and areas for potential improvement moving forward.

It was timed so that Members could hear about current approaches and give views around possible change, prior to a review of the function taking place over the summer.

As part of the item, Members made a number points around the use and management of the Council's Community Halls. Members noted that a review of the function was underway, amid recognition that that they are currently an underused asset.

Following the meeting, the Commission wrote to the Cabinet Member for Housing Services setting out its observations from the item. This made 11 recommendations in relation to the Resident Participation Team, and also asked that the Community Halls review gave consideration to a number of specific points.

The Cabinet Member responded to this letter.

Both the Commission's letter (on pages 33 - 47) and the response from the Cabinet Member for Housing Services (on pages 49 - 54) are enclosed, in order to make these a matter of public record.

They are for noting at this point. In its December 2019 the Commission is due to receive updates on the reviews of both the Resident Participation Team, and of Community Halls.

Action

The Commission are asked note the letters enclosed.